

Coventry City Council
Minutes of the Meeting of Cabinet Member for Adult Services held at 3.00 pm on
Monday, 11 September 2023

Present:

Members: Councillor L Bigham (Cabinet Member)
Councillor S Nazir (Deputy Cabinet Member)

Employees (by
Directorate):

Adult Services P Fahy (Director), N Byrne, S Caren

Chief Executive J Nugent (Chief Executive)

Law and Governance T Robinson

Apologies: Councillor B Mosterman (Shadow Cabinet Member)

Public Business

1. Declarations of Interest

There were no disclosable pecuniary interests.

2. Minutes

The Minutes of the meeting held on 17 March, 2023 were agreed and signed as a true record.

There were no matters arising.

3. Quarter One Performance 2023/24 - Adult Social Care

The Cabinet Member considered a report of the Director of Adult Services and Housing that provided an update to Adult Social Care performance for quarter one 2023/24 alongside actions in place to improve performance and proposed next steps.

Adult Social Care performance is measured in line with the Department of Health and Social Care (DHSC) national Adult Social Care Outcomes Framework (ASCOF) and this performance is reported nationally at year end.

Adult Social Care (ASC) also measures a series of locally defined indicators, which are reported to the Adult Social Care Management Team on a quarterly basis. The report outlined performance against these key indicators for quarter one 2023/24.

The Cabinet Member for Adult Services was also provided with a quarterly report on performance which feeds into the Adult Social Care Annual Report and annual

performance report received by the Cabinet Member and considered by the Health and Social Care Scrutiny Board (5) at a future date.

The report also gave an update on the Adult Social Care involvement approach including engagement and user experience work undertaken in the previous quarter. This is important alongside numerical performance as it provides a context for what people with care and support needs and their carers consider important and should be used to inform areas for improvement.

An appendix to the report outlined the ASCOF figures for each of the four domains and indicators set out in the report, demonstrating the quarter one improvement of key areas in comparison to 2021/22 and 2022/23 figures. Directional arrows were displayed to summarise performance compared to previous years against these indicators. It also provided a useful comparison between Coventry City Council's figures and those at a regional and national level.

The Director of Adult Services and Housing outlined the information in the report with the Cabinet Member, providing clarification as to the significant changes in the indicator figures as well as the steps implemented to ensure continued improvement. Key figures in the report and appendix also benefited from valuable contextualisations, with officers providing detailed explanations as to why some figures have changed or stayed the same.

The Cabinet and Deputy Cabinet Member and the Chief Executive asked questions, sought assurances and received responses on a number of matters including:

- Controls on direct payments to carers alongside skill lesson provision
- Work with other Council services such as the Job Shop to promote independence for carers and those in care
- Hospital discharging
- User experience review formats
- Emergency provision and access to the respite area for those in urgent need of social care

Alongside a reassurance provided by the Director that these quarter one figures were a work in progress, the Cabinet Member gave her thanks to officers and all those involved for the improvements made in key areas of Adult Social Care and indicated that she looked forward to future visits to social care facilities to better understand people's needs. The Chief Executive reiterated these sentiments and recognised that the best practices demonstrated in Adult Social Care should be shared across the Council as a whole.

RESOLVED that the Cabinet Member for Adult Services endorses the action taken in relation to the Adult Social Care quarter one 2023/24 performance including the next steps as outlined in the report.

4. Outstanding Issues

There were no outstanding issues.

5. Any other items of public business which the Cabinet Member decides to take as matters of urgency because of the special circumstances involved

There were no other items of urgent public business.

(Meeting closed at 3.50 pm)